

www.merchantbank.com.gh



# Electronic Banking



# Welcome



We are glad you've taken this opportunity to get to know the range of our products and services. This and other literature in the banking hall is to help you understand what we have in store for you.

We sincerely believe you will find products which will help you take absolute control of your finances. Please don't hesitate to recommend our RICH MERBAN Banking experience to your friends and relations.

We are always open for enquiries and suggestions. Thank you for choosing us.

# Contents

MERBAN CashXpress ATM Banking	2
MERBAN Internet Banking	4
MERBAN Telephone Banking	6
Other MERBAN financial services	8



## MERBAN CashXpress ATM Banking

In today's fastpaced world, immediate access to your money when you need it becomes a necessity.

CashXpress ATM is a self-service facility that allows you access to your accounts 24/7 without coming to the banking hall. It's a great companion for those on the go!

Apply today, get your card the  
**same day**

## Features

- Same day application & issuance of CashXpress ATM card
- Link up to 8 accounts to one card
- 24/7 Banking
- Fast Cash withdrawal
- Cash Withdrawal
- PIN Change
- Mini Statement request
- Chequebook request
- Bank statement request
- Real time on-line screen balance enquiry
- Fund transfer between Merchant bank accounts
- Receipt printing
- No expiry date on card

## Getting Started

### Existing Customers

- Request for an application form from the branch
- Fill out the form
- Obtain your CashXpress Card the same day

### New Customers

- Open an account with Merchant Bank
- Request for an application form from the branch
- Fill out the form
- Obtain your CashXpress ATM card the same day

## how do I BENEFIT?

- Convenience
- Easy and quick access to your accounts and money
- No more queuing
- Transactional speed
- Balance shown instantly
- 24/7 self service banking
- Print out your last 10 transactions



## MERBAN Internet Banking

MERBAN Online Internet Banking is a convenient, safe and secure way to conduct most of your everyday banking transactions via an internet connection. You can view your account statements as well as check balances on your current, savings, and loan accounts online.

Do your banking, including paying bills and more, any day, any time, all from the privacy of your own home or office- or anywhere you have an internet connection.

Banking  
anywhere or anytime  
you want it

## Features

- Same day application & issuance of user ID & PIN
- Account enquiries
- 24/7 Banking
- PIN Change
- Statement request /printing
- Chequebook request
- Cheque status enquiries
- Real time on-line screen balance enquiry
- Fund transfer between Merchant bank accounts
- Printing facility

## Getting Started

### Existing Customers

- Request for an application form from the branch
- Fill out the form
- Obtain your online banking details the same day

### New Customers

- Open an account with Merchant Bank
- Request for an application form from the branch
- Fill out the form
- Obtain your online banking details the same day

## how do I BENEFIT?

- Convenience
- Easy and quick access to your accounts and money
- No more queuing
- Transactional speed
- Balance shown instantly
- 24/7 self service banking



## MERBAN Telephone Banking

Merchant Bank offers yet another great, timesaving banking service: Telephone Banking. Telephone Banking is as quick as a phone call, and lets you do your banking when you want, wherever you want best .

Our telephone banking service allows you to access your account information anytime. You may check your account balances, review account activity, transfer funds, place a stop payment, obtain interest rate information and many other banking options.

Banking is just a  
**DIAL** away

## Features

- Same day application & issuance of access code and PIN
- 24/7 Banking
- PIN Change
- Statement request
- Chequebook request
- Real time balance enquiry
- Fund transfer between Merchant Bank accounts

## Getting Started

### Existing Customers

- Request for an application form from the branch
- Fill out the form
- Obtain your ACCESS CODE and PIN the same day

### New Customers

- Open an account with Merchant Bank
- Request for an application form from the branch
- Fill out the form

- Obtain your ACCESS CODE and PIN the same day

## Accessing your Telebanking Service

Once you are set up, simply follow the step-by-step recorded menu to perform a variety of banking tasks. All you need is... a Touch-Tone Telephone, your Access Code and your PIN (Personal Identification Number)

## how do I BENEFIT?

- Convenience
- Easy and quick access to your accounts and money
- No more queuing
- Transactional speed
- Balance shown instantly
- 24/7 self service banking

## OTHER FINANCIAL SERVICES:

Corporate & Institutional Banking  
MERBAN Investment Holdings Limited  
MERBAN Stockbrokers Limited  
MERBAN Finance and Leasing Company Limited

(Tel No. 021-220952)  
(Tel No. 021-251131-5)  
(Tel No. 021-251131-5)  
(Tel No. 021-251131-5)

## SPECIALISED DEPARTMENTS:

Registrar Services  
Corporate Finance and Advisory Services

(Tel No. 021-251131-5)  
(Tel No. 021-251131-5)

**MERBAN MONEY TRANSFER** - for enquiries call  
The quickest and simplest way  
to receive money from ABROAD.

(Tel No. 021-670464)



MBG's Banking Hours extend from

**8:30am to 5:00pm**

Want to find out more, please visit any of our branches or call our account managers using the contact numbers of our branches at the back cover.



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MERBAN  
MONEY TRANSFER

The Quickest & Simplest way  
to receive money from Abroad

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